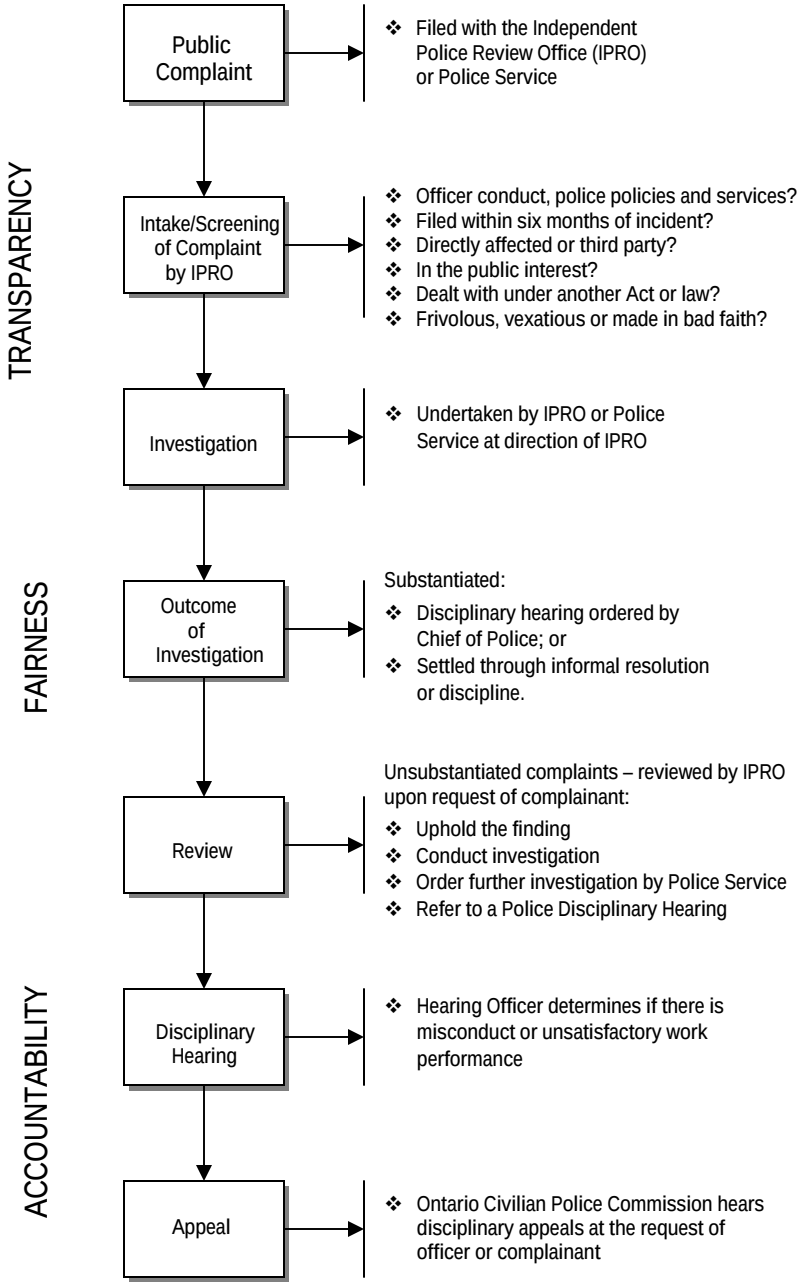# ONTARIO'S POLICE COMPLAINTS PROCESS